

Driverr Technologies Ltd

Acceptable Use Policy

Version 1 - June 2026 - Driverr Technologies Ltd - Company No. 17184545

This Acceptable Use Policy sets out the rules governing use of the Driverr app and services. By creating an account and using Driverr you agree to comply with this policy. Breach of this policy may result in suspension or permanent termination of your account.

1. Who This Policy Applies To

This policy applies to all users of the Driverr app including free tier users, Pro subscribers, early access drivers and any person who accesses the Driverr platform in any capacity.

2. Permitted Use

Driverr is a driver intelligence tool for professional ride-hail and taxi drivers. Permitted uses include:
Using the direction intelligence, earnings heatmap, expense tracker, reminders and all other features for your own professional driving activity.

Logging your own shifts, rides and expenses accurately.

Photographing and storing your own legitimate business receipts for HMRC purposes.

Sharing your personal referral code with other professional drivers.

Providing genuine feedback on features and reporting bugs to hello@driverr.app.

3. Prohibited Use

The following uses of Driverr are strictly prohibited:

3.1 Account and Data Misuse

Creating multiple accounts to circumvent the free tier limitations or to obtain multiple free trial periods.

Sharing your account credentials with any other person.

Using another driver's account without their express permission.

Entering false, inaccurate or misleading data into the app.

Using the app to log shifts, rides or expenses that did not occur.

3.2 Technical Misuse

Attempting to reverse engineer, decompile, disassemble or extract the source code of the Driverr app.

Using automated tools, bots or scripts to access or interact with the Driverr platform.

Attempting to gain unauthorised access to any part of the Driverr infrastructure, database or admin systems.

Interfering with or disrupting the Driverr service or servers.

Attempting to bypass, disable or circumvent any security measure in the app.

Exploiting any bug or vulnerability in the app rather than reporting it to hello@driverr.app.

3.3 Data Misuse

Using data obtained through the Driverr app to identify, contact or target other drivers without their consent.

Scraping, harvesting or collecting any data from the Driverr platform.

Using Driverr earnings or location data to make representations to third parties without appropriate context.

Sharing screenshots or exports of other drivers' data.

3.4 Legal and Regulatory Misuse

Using Driverr in a way that violates any applicable law or regulation including UK GDPR, the Data Protection Act 2018 or TfL licensing requirements.

Using the app while driving in a manner that violates road traffic laws or TfL PCO conditions.

Using Driverr data to support fraudulent tax claims or misrepresentations to HMRC.

Reselling, licensing or sublicensing access to the Driverr platform.

4. Receipt and Expense Data

Drivers are solely responsible for the accuracy of expense and receipt data logged in the app. Driverr provides tools to capture and store receipts but does not verify the legitimacy of any expense claim. Drivers must ensure all expense claims submitted to HMRC are accurate and comply with applicable tax law.

5. Referral Programme

The Driverr referral programme allows drivers to share a personal code to move up the waitlist.

Referral codes must only be shared with genuine professional drivers. Using automated systems, fake accounts or incentivised sharing schemes to generate referrals is prohibited and may result in referral credits being revoked and the account being terminated.

6. Consequences of Breach

Breach of this Acceptable Use Policy may result in any of the following at Driverr's sole discretion:

A formal warning issued by email.

Temporary suspension of the driver's account.

Permanent termination of the driver's account with no refund of any subscription fees paid.

Referral of the matter to relevant authorities where the breach involves illegal activity.

Civil legal action to recover losses caused by the breach.

7. Reporting a Breach

If you become aware of any breach of this policy by another user please report it to hello@driverr.app. All reports are treated confidentially.

8. Changes to This Policy

Driverr reserves the right to update this policy at any time. Drivers will be notified of material changes by email and via the app. Continued use of the app after notification of changes constitutes acceptance of the updated policy.

9. Contact

Questions about this policy should be directed to hello@driverr.app.

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