



Cookie Policy

Driverr Technologies Ltd - Company Number: 17184545

Version 2 - Last updated: May 2026

Previous version: May 2026 (v1)

What changed in this version:

Section 3 - localStorage table: Added notification_preference as stored item

Section 3 - localStorage table: Added More section tab order preference

Section 4.6 - National Rail Disruptions API: Added as new third-party service

Section 4.7 - Umami Analytics: Added as new privacy-first analytics service

Section 2.1: Analytics note updated - Umami collects no personal data and sets no cookies

The short version: Driverr does not use advertising cookies, tracking cookies or any third-party tracking cookies. We only store data locally on your device that is strictly necessary to run the app. You are never tracked across other websites.

1. What Are Cookies?

Cookies are small text files that websites store in your browser to remember information about you. Traditional cookies are used by many websites for purposes ranging from keeping you logged in, to tracking your behaviour across the internet for advertising.

Driverr is a Progressive Web App (PWA) - it works more like a native mobile app than a traditional website. Rather than using traditional browser cookies, Driverr uses a browser technology called localStorage to store data locally on your device. Under UK law and the Privacy and Electronic Communications Regulations 2003 (PECR), localStorage falls under the same regulatory framework as cookies and we are required to tell you about it.

2. The Honest Truth About Driverr and Cookies

We want to be completely transparent with you. Here is exactly what Driverr does and does not do:

2.1 What we DO NOT use:

Advertising cookies - we do not serve you adverts based on your browsing behaviour

Tracking cookies - we do not track your behaviour across other websites or apps

Third-party marketing cookies - no advertiser, data broker or marketing company places cookies through Driverr

Analytics tracking cookies that identify you personally - Driverr uses Umami, a privacy-first analytics tool that collects no personal data and sets no cookies

Social media cookies - we do not embed social media tracking pixels

Fingerprinting - we do not use device fingerprinting to identify you across sessions

2.2 What we DO use:

Driverr uses browser localStorage - a local storage mechanism built into your device's browser - to store data that is strictly necessary for the app to function. This data never leaves your device unless you have enabled cloud sync as part of a Pro subscription.

3. What We Store in localStorage

The following data is stored locally on your device using localStorage. All of it is necessary for the app to work correctly:

What is stored	Why it is stored	How long	Shared?
Theme preference (dark/light mode)	Remembers your display preference	Until you change it	Never
Saved home location	Pre-fills your starting location for shift end reminder	Until you change it	Never
Navigation app preference	Remembers whether you prefer Google Maps, Waze or Apple Maps	Until you change it	Never
Onboarding status	Remembers you have completed the welcome setup so it does not show again	Permanent	Never
Driver name and preferences	Personalises your greeting and app experience	Until account deleted	Never
Shift and ride data cache	Stores your logged shifts and rides locally for fast loading and offline use	Until account deleted	Synced to account only if Pro
Active shift state	Remembers if you have a shift running when you close and reopen the app	Until shift ends	Never
Weekly target setting	Remembers your earnings target	Until you change it	Never
Session authentication token	Keeps you logged in securely between app opens (managed by Supabase Auth)	1 hour, auto-refreshed	Never
Notification preference	Stores whether shift and renewal notifications are enabled or disabled	Until you change it	Never
More section tab order	Remembers your preferred order of tabs in the More section	Until you change it	Never
Dev mode settings (preview only)	Testing flags used during development - not present in production app	Session only	Never

4. Third-Party Services

Driverr integrates with several third-party services to provide features. Here is what each service stores or accesses:

4.1 Supabase (Database and Authentication)

Supabase manages your account login and stores your data in the cloud (Pro subscribers only). Supabase uses secure session tokens stored in localStorage to keep you logged in. These tokens are managed by Supabase Auth and expire automatically. Supabase does not set advertising cookies.

4.2 Google OAuth (Optional Sign-In)

If you choose to sign in with Google, Google's authentication service sets its own session cookies in your browser to verify your identity. These are standard authentication cookies set by Google and are not used for advertising within Driverr. Google's cookie policy applies to this process.

4.3 TfL API (London Transport Status)

We request live data from Transport for London's API to show tube and rail disruption status. TfL does not set any cookies through Driverr. Only anonymous API requests are made - your identity is never shared with TfL.

4.4 Open-Meteo (Weather)

We request weather data from Open-Meteo using your GPS coordinates. Open-Meteo does not set any cookies. Only your location coordinates are sent to retrieve relevant weather data - no personal information is shared.

4.5 Ticketmaster Discovery API (Events)

We request event data from Ticketmaster for your registered city. Ticketmaster does not set any cookies through our API integration. No personal information is shared with Ticketmaster.

4.6 National Rail Disruptions API (Rail Status)

We request live rail disruption data from the National Rail Disruptions API via the Rail Data Marketplace. National Rail does not set any cookies through our integration. Only anonymous API requests are made - your identity is never shared with National Rail.

4.7 Umami Analytics

We use Umami to understand how drivers use the app and waitlist. Umami is a privacy-first analytics tool that collects no personally identifiable data and sets no cookies. It tracks

anonymous page views and session counts only. No personal information is shared with Umami. Privacy policy at umami.is/privacy

4.8 Stripe (Payments - Pro subscribers)

When you subscribe to Driverr Pro, Stripe processes your payment. Stripe sets its own secure cookies for fraud prevention and payment processing purposes. These are strictly necessary for processing payments and are not used for advertising. Stripe's cookie policy applies at stripe.com/cookie-settings

5. How to Control Local Storage

Unlike traditional cookies, localStorage cannot be controlled through a cookie consent banner - it is part of the app's core functionality. However you have full control over your data:

5.1 Clear localStorage

You can clear all locally stored Driverr data at any time by:
Clearing your browser's site data in your browser settings
Uninstalling the Driverr PWA from your device home screen
Deleting your Driverr account through More - Account - Delete my account - this clears all local and cloud data permanently

5.2 Manage Google Cookies

If you signed in with Google, you can manage Google's authentication cookies through your browser settings or Google Account settings at myaccount.google.com.

5.3 Manage Stripe Cookies

Stripe's payment cookies are strictly necessary for processing payments and cannot be disabled without preventing payment processing. You can view Stripe's cookie policy at stripe.com/cookie-settings.

6. Do We Use Cookies for Advertising?

No. Driverr does not use cookies or any tracking technology for advertising purposes. We do not:

- Sell your data to advertisers
- Use your data for targeted advertising
- Allow third-party advertisers to place cookies through our app
- Track your behaviour across other websites or apps
- Build advertising profiles based on your usage

Driverr's only revenue comes from driver subscriptions and B2B business partner fees. We have no financial incentive to advertise to you or share your data with advertisers. This is a deliberate business decision and a core part of our values as a driver-first company.

7. Future Changes

If we introduce any new cookies or tracking technologies in the future, we will update this policy and notify you in advance. We will always ask for your consent before using any non-essential cookies.

We commit to never introducing advertising cookies or selling your data for advertising purposes. This is a founding principle of Driverr and will not change.

8. Legal Basis

Our use of strictly necessary localStorage is based on legitimate interests under UK GDPR and the Privacy and Electronic Communications Regulations 2003 (PECR). These storage items are essential for the app to function and cannot be disabled without breaking core functionality.

We do not require your consent for strictly necessary localStorage under PECR as it is essential for providing the service you have requested. If we ever introduce non-essential storage or cookies, we will seek your explicit consent first.

9. Contact Us

If you have any questions about this Cookie Policy or how we use local storage, please contact us:

Email: hello@driverr.app

Website: driverr.app

Company: Driverr Technologies Ltd - Company Number 17184545

You can also contact the Information Commissioner's Office (ICO) at ico.org.uk if you have concerns about how we use cookies or local storage.

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